

Dimo Maint

HOTEL & RESORT MAINTENANCE MANAGEMENT

DIMO MAINT: YOUR CMMS PARTNER



CMMS Software application for hotel industry

In a highly competitive market, hotel industry looks for:

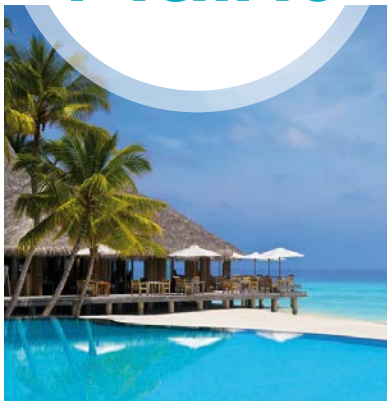
- **Increasing productivity** (decrease total cost of ownership, improve customer loyalty and satisfaction),
- Improving level of **customer service**,
- Managing and upgrading services in order to **provide first-rate guest care**.

DIMO Maint CMMS solutions range of product is specially designed to allow hotel industry to:

- **Manage facilities and equipments** which are **high valuable** assets that need to be taken care of,
- **Improve equipment and accommodation** availability,
- **Manage resources** more efficiently,
- **Guarantee customers' wellness, security and satisfaction**,
- **Improve employee productivity**.

DIMO Maint CMMS is key contributor to ensure efficient maintenance operations and subcontracts management in order to provide first rate customer service. It addresses specific needs such as:

- **Providing preventive maintenance plan** to take care of assets and technical equipments (laundry, launderette, kitchen, heating system, A/C unit, garden, air treatment system, generator, etc.),
- **Recording equipment inventory** by buildings, rooms... using barcode,
- **Monitoring and managing multi technical** (heating system, etc.) and safety (regulatory...) operations,
- **Assisting decision-making** and equipments renewal process.



SOLUTIONS ADAPTED TO THE SPECIFICITIES OF YOUR BUSINESS SECTOR

- **Service request management through an Intranet portal** dedicated to the hotel staff (request from kitchens, maids, wellness areas...)
- **Technical assets and rooms management:** carrying cost, attached files, criticity, photos, preventive and regulatory plan, traceability of interventions, counters, measures, etc.
- **Location of the hotel assets** through functional and geographical tree structure
- **Internal and external intervention management** linked to contracts: maintenance and service
- **Automated systematic maintenance management** (regulatory, security and technical actions)
- **Spare parts and consommables management**
- **Technician planning management** and conflicts management linked to work orders and staff availability
- **Interface between stocks and purchases,**
- **Interface between counters/measures/alerts available** with building management software (Honeywell, Siemens...)
- **Costs and budgets monitoring** by hotel, building, floor, room, asset type family etc.



AMONG OUR REFERENCES

- Sheraton Club des Pins Resort & Towers *******
Alger – ALGERIA
- Le Méridien Oran Hotel & Convention Centre *******
Oran – ALGERIA
- Sheraton Oran Hotel & Towers *******
Oran – ALGERIA
- Kempinski Hotel Beijing Lufthansa Centre *******
Beijing – CHINA
- Le Méridien Bora Bora *******
Bora Bora – FRENCH POLYNESIA
- Club Med Kamarina 3M *****
Catala (Sicile) – ITALY
- Es Saadi Gardens & Resort Marrakech *******
Marrakech – MOROCCO
- L'Amphitrite Palace Resort & Spa ******
Skhirat – MOROCCO
- Four Points by Sheraton Lagos *******
Lagos – NIGERIA
- Le Méridien Ibom Hôtel & Golf Resort *******
Uyo – NIGERIA
- The St Regis Doha *******
Doha – QATAR
- HYATT Regency Ekaterinbourg *******
Ekaterinbourg – RUSSIA
- Radisson Blu Dakar *******
Dakar – SENEGAL
- Château d'Ouchy**
Lausanne – SWITZERLAND
- Angleterre & Résidence ******
Lausanne – SWITZERLAND
- Beau Rivage Palace *******
Lausanne – SWITZERLAND
- Hôtel Palafitte *******
Neuchâtel – SWITZERLAND
- The St Regis Saadiyat Island Resort *******
Abu Dhabi – UNITED ARAB EMIRATES
- The Westin ABU DHABI Golf Resort & Spa *******
Abu Dhabi – UNITED ARAB EMIRATES
- Yas Viceroy Hotel Abu Dhabi *******
Abu Dhabi – UNITED ARAB EMIRATES

About DIMO Maint

100% subsidiary of DIMO Software, today DIMO Maint is the leader on CMMS market serving more than 3.500 customers and has lead over 1.100 projects worldwide.

Dimo Maint

Feel free to contact DIMO Maint or our network of distributors for a presentation of DIMO Maint CMMS solutions.

